

Leadership Update

April 24th, 2020

This week has been a challenging week for many people. As we sail through uncharted waters, we have a clear path and a plan to ensure our staff remain safe and our patients are well taken care of. We hear many of your concerns and take them into consideration daily. We hope that we are able to ease some of those concerns as we move forward. You will find resources to inform you while navigating the COVID-19 pandemic both personally and professionally below. All policies, memos and previous announcements can be found on the Managed Care COVID-19 page, detailed in the **Resources** section.

We would like to extend a big thank you for your hard work and dedication for providing the highest quality health care to our patients. We remain committed to ensuring you have the resources necessary to protect yourself and others during these uncertain times. Your health and safety are our top priority. That being said, there are shortages of PPE throughout the nation. Please rest assured that we are actively managing our current inventory and sourcing and securing PPE on a daily basis. In order to ensure that the PPE is available when needed, we need all team members to be diligent when utilizing this equipment. As a reminder, N95 masks are only to be used when managing a COVID-19 positive patient; a surgical mask with or without a face shield suffices in all other clinical situations. The primary focus should be on the appropriate care of our patients, the appropriate utilization of our resources and the safety of our team members.

The COVID 19 pandemic has required that we all respond to a rapidly evolving and unprecedented

- a. If you are using the _____, you can access the Managed Care COVID-19 page through your homepage. The Coronavirus link is highlighted in yellow.
- b. If you are using the _____, you can access the page using the link below.
[https://io212.tfi001.126.05.696.22.tmo.0196.0.388.0.757.rg0.0196.0.388.0.757.rg\[ht\]-4\(t\)-3\(p/-3/](https://io212.tfi001.126.05.696.22.tmo.0196.0.388.0.757.rg0.0196.0.388.0.757.rg[ht]-4(t)-3(p/-3/)

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