

## NONGRADE GRIEVANCE RESOLUTION - SCHOOL OF PHARMACY

### Policy Statement

It is the policy of the Texas Tech University Health Sciences Center School of Pharmacy to affirm the right of its students to a prompt and fair resolution of a complaint or grievance.

The purpose of the Grievance Procedure for Non-grade Complaints is to establish a process for students to express and resolve misunderstandings, concerns, or grievances that they have with any faculty member in a prompt, fair, and equitable manner. Actions that may be grieved under this procedure include but are not limited to unfair, inequitable treatment, improper application of School policy or procedure, improper disclosure of grades (i.e., FERPA violation), and unprofessional treatment. Although the procedure encourages the resolution of the concern informally, a formal grievance is available should the concern not be resolved informally.

student separately and review all materials pertinent to the complaint. If two or more students are



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